



**ingenico**  
GROUP

*Look for Ingenico NA online help videos on YouTube - search for "Out of the box: ICT200 Series."*

## **Ingenico iWL220 BT Series Installation Guide**

### **IMPORTANT INFORMATION EMV CHIP CARD PROCESSING**

This device has the ability to process EMV chip cards. If you are set up to accept chip cards, you will notice a few differences.

1. Chip cards must be inserted into the device or pin pad if attached (swiped transactions are not allowed).
2. The chip card must remain in the device until the transaction is complete.
3. The transaction may require a customer to enter a PIN (similar to a debit transaction).
4. Chip card transactions require the credit card to remain in the the cardholder's possession at all times.

### **INSTALLATION INSTRUCTIONS**

Step 1: Open box

Step 2: Follow installation instructions on page 2

Step 3: Begin processing

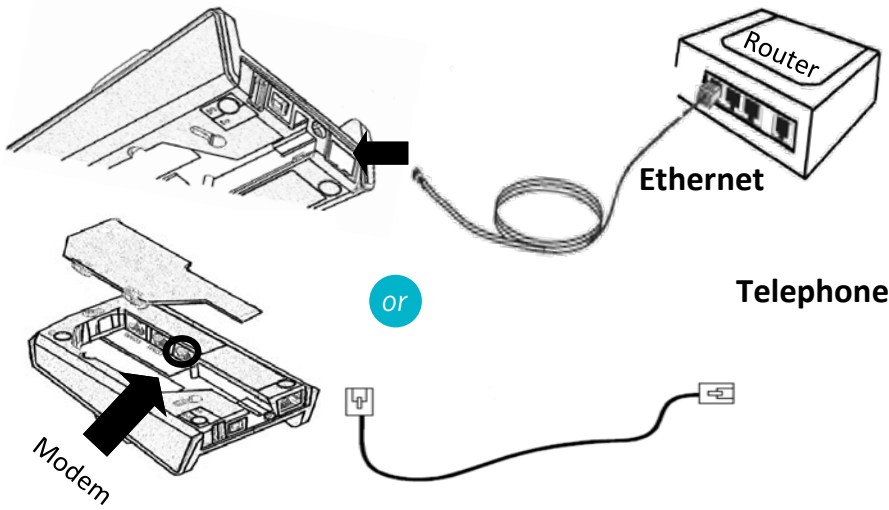
### **CONTACT US:**

**1-866-451-4007** Activation &  
Training  
8:30 AM - 9:00 PM ET, M-F

*Your  
Payment Solutions  
Team*

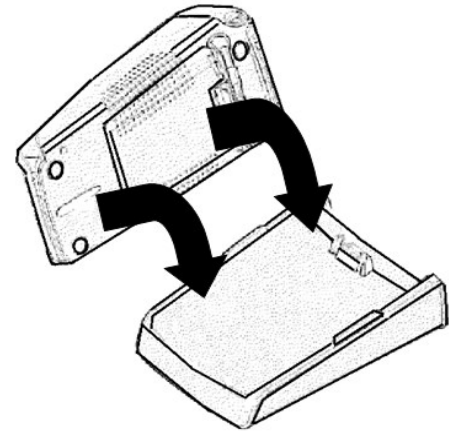
### BASE COMMUNICATION

(From the base, establish the communication connection)



### CHARGING/COMMUNICATION BASE

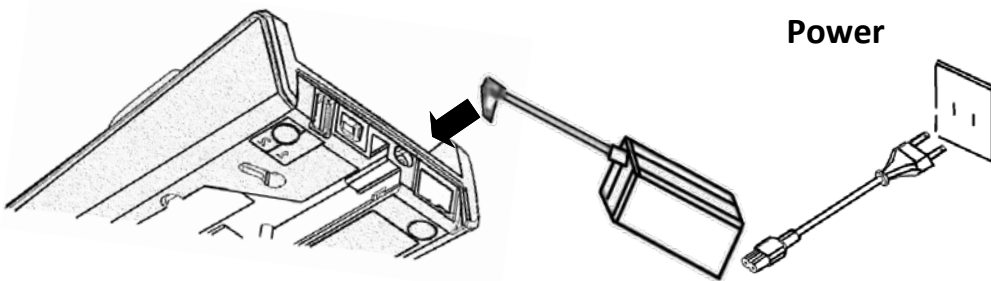
(Place the terminal on the base to charge)



8-12 hours of charging is recommended daily

### POWER CONNECTION

(Power should be connected after communication connection)



### INSERTING THE PAPER ROLL

(Paper roll must feed as shown)

